

## Online Giving | Frequently Asked Questions

### **Q. What is online giving?**

Online giving is the ability to give a donation or schedule a series of donations using your debit card, credit card or bank account on *grangerchurch.com*.

### **Q. What is a contribution schedule?**

This is similar to a subscription. You can choose how often you would like an automatic donation to be made—weekly, every two weeks or monthly.

### **Q. Are there any hidden charges or fees to give online?**

Nope. You select the dollar amount for your gift. That is the dollar amount that will be recognized as your donation. No costs or fees.

### **Q. Can I use my debit card or credit card?**

Yes. We accept any debit or credit card issued by Visa, Mastercard and Discover.

### **Q. Can I use an electronic check?**

Yes, simply choose the “Bank Account” option on the payment page.

### **Q. Can I just try this by giving one time?**

Sure. When you select the “Give” button on *grangerchurch.com/give*, it will automatically take you to the online giving page where you can set up an account or make a one-time donation.

### **Q. How can I keep a record of the amount I have contributed?**

You will receive an email notification each time you make a donation. However, if you want to see all of your donations together on one screen, you can click on your account on the right and choose “My Contribution Statement.”

### **Q. What if I want to change my online giving schedule or stop it?**

On the right-hand side under your account, select “Recurring Donations.” Click “Edit” next to the schedule you would like to update. This will allow you to edit your donation, date or amount, or cancel it.

### **Q. How do I participate in the weekly offering if my contribution is automatically processed online?**

You can still participate in the offering during the service by reflecting on the message of the song or media that is being presented.

### **Q. If we want to help people get out of debt, why does Granger Community Church (GCC) accept credit card donations?**

Used within the parameters, debit and credit cards can be an efficient tool for payments and purchases. Many people utilize them in place of checks or cash throughout the month, and then pay off the balance in full. For these people, we offer the option of using a debit or credit card to give. We strongly discourage those who have ongoing credit card debt from exercising this option.

### **Q. How should I tithe if my income varies from pay period to pay period?**

Depending on which is more feasible for your situation, you can handle tithing with a fluctuating income in a couple of different ways. Some people choose to give exactly one-tenth of their earnings for each individual pay-period. Others estimate their total earnings for the year and give a portion of the total tithe each week or month throughout the year.

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**Q. Can I designate my gift to a particular department or ministry?**

Every dollar given to the Granger Community Church general fund is used to support the global mission of GCC; therefore, gifts cannot be designated or restricted for use by a specific department or ministry.

**Q. Should I tithe off my gross earnings or the net amount of my paycheck?**

Scripture doesn't use the literal terms "net" or "gross." It's more important to note that the spirit in which we give is of greatest value to God. He tells us in 2 Corinthians 9:7 that "each man should give what he has decided in his heart to give; not reluctantly or under compulsion, for God loves a cheerful giver."

**Q. Who do I talk to if I have more questions?**

Contact the **Finance Department** at: 574.243.3506, x384, or [giving@grangerchurch.com](mailto:giving@grangerchurch.com) and they'll be glad to answer any questions you may have.